

INSTRUCTIONS ON WITHDRAWAL

GretaLuise Diamantschmuckmanufaktur

Right of withdrawal

You have the right to withdraw from this contract within 14 days without giving any reason.

The withdrawal period will expire after 14 days from the day on which you or a third party commissioned by you, who is not the carrier, accepted the goods.

To exercise the right of withdrawal, you must inform us (GretaLuise Diamantschmuckmanufaktur GmbH, Dieselstraße 8, 31785 Hameln, phone: 017660405361, e-mail: info@gretaluise.com) of your decision to withdraw from this contract by an unequivocal statement (e.g. a letter sent by post, fax or e-mail). You may use the attached model withdrawal form, but it is not obligatory. You can also electronically fill in and submit the model withdrawal form or any other unequivocal statement on our website www.janolaw-widerrufsformular.de. If you use this option, we will communicate to you an acknowledgement of receipt of such a withdrawal on a durable medium (e.g. by e-mail) without delay.

To meet the withdrawal deadline, it is sufficient for you to send your communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Effects of withdrawal

If you withdraw from this contract, we shall reimburse to you all payments received from you, including the costs of delivery (with the exception of the supplementary costs resulting from your choice of a type of delivery other than the least expensive type of standard delivery offered by us), without undue delay and in any event not later than 14 days from the day on which we are informed about your decision to withdraw from this contract. We will use the same means of payment which you used for the original transaction, unless we have expressly agreed otherwise. We will charge no fees for the repayment under any circumstances.

You shall send back the goods or hand them over to Greta Luise Menke, without undue delay and in any event not later than 14 days from the day on which you communicate your withdrawal from this contract to us. The deadline is met if you send back the goods before the period of 14 days has expired.

You will bear the direct cost of returning the goods.

You are only liable for any diminished value of the goods resulting from the handling other than what is necessary to establish the nature, characteristics and functioning of the goods.

Exclusion

The right of cancellation does not exist for distance-selling contracts for the delivery of goods, which are not prefabricated and the production of which is governed by an individual choice of or decision by the consumer, or which are clearly tailored to the personal needs of the consumer.

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